

## GT User Testing | Day 1

### Single & Return Testing Tasks

**Task 1:**

“Take a minute to review the page in front of you. What do you think the purpose of the page is? What are your initial impressions?”

**Task 2:**

You're attending a work conference in London on **15th January** at **12:00**. Your flight arrives to London Heathrow airport at **11:10** and you need to book transport from the airport to the *39 Claredon Road, London, NW21AG*

Here's your itinerary from your flight confirmation email

Airports	Dublin (DUB) to London Heathrow (LHR)
Departure Flight	Aer Lingus – EI 115
Date	15/01/16
Departs	10:00
Arrives	11:10

Using this website you'd like to make this booking.

**Task 3:**

You've booked a trip to visit your friends in London on **15th – 20th January** with your partner and two children. You want to book return transport from the airport to your friend's house at *39 Claredon Road, London, NW21AG*.

Here's your itinerary from your flight confirmation email

**Flight #1**

Airports	Dublin (DUB) to London Heathrow (LHR)
Departure Flight	Aer Lingus – <i>EI 115</i>
Date	15/01/16
Departs	10:00
Arrives	11:10

**Flight #2**

Airports	London Heathrow (LHR) to Dublin (DUB)
Departure Flight	Ryanair – <i>FR 554</i>
Date	20/01/16
Departs	17:00
Arrives	18:10

Using this website you'd like to make this booking.

## GT User Testing | Day 2

### Multi-trip Testing Tasks

**Task 1:**

“Take a minute to review the page in front of you. What do you think the purpose of the page is? What are your initial impressions?”

## Task 2:

Your manager has asked you to work from the London office on the 15<sup>th</sup> – 20<sup>th</sup> January. During your trip you must meet with an important client to pitch for a new product being released. The company have booked your flights and accommodation but asked you to arrange for transport while you are in London.

Using the below information you want to use this website to book the following transport:

1. Return transport from the London airport to the hotel at 39 *Claredon Road, London, NW21AG* from **15<sup>th</sup> – 20<sup>th</sup> January**
2. Transport from the hotel to the meeting at 33 *Greycoat Street, London, SW1P*, for **10:30** on **18<sup>th</sup> January**

### Flight #1

Airports	Dublin (DUB) to London Heathrow (LHR)
Departure Flight	Aer Lingus – <i>EI 155</i>
Date	15/01/16
Departs	10:00
Arrives	11:10

### Flight #2

Airports	London Heathrow (LHR) to Dublin (DUB)
Departure Flight	Ryanair – <i>FR 554</i>
Date	20/01/16
Departs	17:00
Arrives	18:10